How to Switch Accounts in First Bank of Berne Online Banking

Managing multiple accounts just got easier! With First Bank of Berne's **Switch Accounts** feature, you can seamlessly toggle between different digital banking profiles—whether it's for personal, business, or joint accounts—all in one place.

Follow this step-by-step guide to add and access additional profiles in your online banking portal.

Adding a Switch Account

To link an additional account to your First Bank of Berne Online Banking:

1. Click on the **Profile Icon** in the upper-right corner of your screen.
2. Select **Manage Other Profiles** from the drop-down menu.
3. Click the **Add Profile** button.
4. Read and accept the disclosure by clicking **Accept & Continue**.
5. Enter the **Username and Password** for the account you want to add.
6. Click **Continue**.
7. Complete the **Two-Step Verification** process using the credentials of the new account.

Once verified, the new profile will be successfully linked and appear under the **Manage Other Profiles** section.

Switching Between Accounts

After linking additional profiles, switching between them is simple:

1. Click the **Profile Icon** in the upper-right corner.
2. A list of available profiles will display under your primary account.
3. Select the account you want to access, and the system will switch to that profile's dashboard.

Profile Access Issues?

- If login credentials for a linked profile change, an **exclamation icon** will appear next to that profile.
- You will need to update the credentials before accessing that account.

Need Help?

If you encounter any issues or have questions about managing profiles, visit your nearest **First Bank of Berne branch** or contact our **customer support team** for assistance.

Switching accounts has never been easier—manage your banking your way with First Bank of Berne!

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